



Professional "Technology" Tutor

Serving all your computer, smartphone and tablet needs

Now, more than ever, it is important to make sure you are staying safe online and your computer is protected. Here at Professional Tutor, it's not just about computer and IT support, it's about building a trusting relationship with YOU!

I started Professional Tutor over 18 years ago out of my home in Shell Lake. I saw the need for personalized computer and IT support in my small town. Over 2000 clients have trusted us! Come see us at our retail and service store located in Siren, WI and meet our staff. We would love for you to be part of our Technology Family!

Yearly Services Available

Computer Monitoring, Antivirus & Updating

\$160 for the 1st computer

\$80 for each additional computer

- **Automatic Updating!**

Support for 300+ common applications such as Dropbox, Google Chrome, Microsoft Edge, Java, Adobe, Apple Inc., Hewlet-Packard Company, Cisco Systems, Citrix Systems Inc., Microsoft Corporation, Apache Software Foundation, and more. Never worry if your software is up-to-date and secure. Let us handle it for you!

- **Computer Security**

We will manage the licensing and deployment of your antivirus. Worry free scheduled scans, remediate, and run security audits along with defending you against viruses, Trojans, rootkits, exploits and spyware. Don't worry about missing a scan, we have you covered!

- **Real-Time Monitoring**

Get real-time performance data for Windows and Mac computers. Leverage 100+ out of the box conditions to alert on hard disk usage, bandwidth issues, memory usage, and more!



- **Easy Remote Access**

This allows us the ability to connect to your devices with remote access connection to help you on the spot. Supports both attended and unattended access modes.

- **Advanced Reporting**

We use powerful reporting tools to ensure IT compliance, track hardware and software changes.

Backup & Restore

\$20 a month for 100GB

Schedule file, folder, and image-based backups to multiple destinations and perform recovery actions when disaster happens.

On-Site Computer Support

Sometimes we need to make a visit in person. Special pricing will be given.

